



CONNECT YOUR BOAT FREE YOUR MIND





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# SUMMARY

#### **A NEW USER EXPERIENCE ENABLED BY A SERVICE DRIVEN BUSINESS**

The SEANAPPS concept is driven by the desire to reduce the hassle and worry of owning a boat. The idea is to upgrade the experience by enhancing the way the owner interacts with their boat, their servicing dealer, and the brand.

By connecting their boat, owners can closely follow what is happening on board and it gives them a relevant toolkit providing visibility for preparing upcoming trips or upcoming maintenance.

# WHY ARE WE DOING IT?





of owners surveyed are very interested in a connected boat.



Keep the boat safe and ready

**Help for** the maintenance



**MOST WANTED FEATURES** 

**Remote monitoring Easy maintenance** scheduling

Maintenance book

#### **HIGH EXPECTATIONS FROM THE END-USERS**

We conducted a survey of our owner database to gather a range of opinions. Out of more than 1500 responses, one of the strong conclusions was our owners are interested in a mobile app connected to their boats. This level of expectation was the same regardless of:

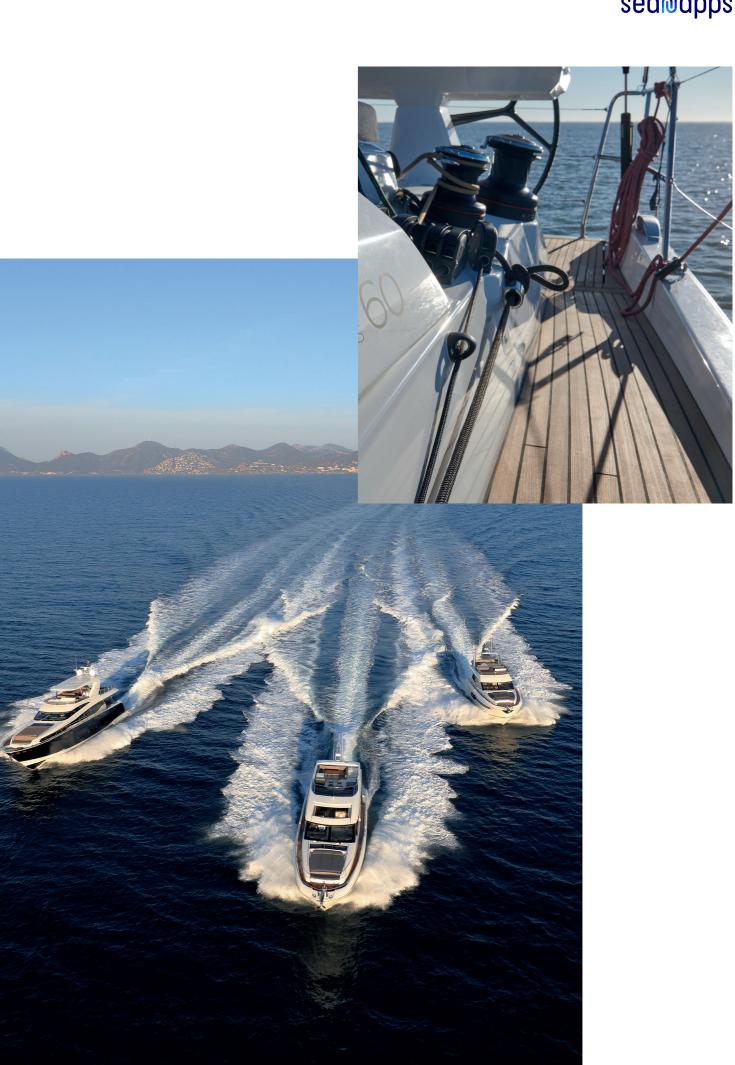
Value/size of the boat

| Type of boat (sailboat/ powerboat, monohull)

Distance from the boat

Usage frequency Age of the owner Country of the owner





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# WHAT IS SEQNAPPS?

#### It is a boat equiped with a telematics package



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The Mystery

RUND UM - Bodensee

Ruva

The 70th RUND UM Bodensee (Lake Cor

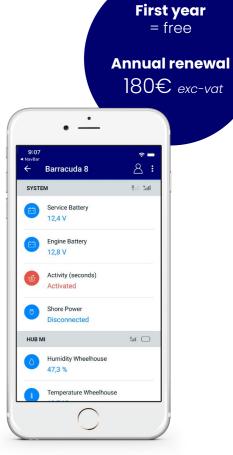


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#### **Annual license** Mandatory from January 2022 (SAAS)



# **KEY BENEFITS**



#### STRENGTHEN CUSTOMER LOYALTY

Stay ahead of your competitors with an exclusive and tailor-made tool

Promote a new user experience to experienced boat owners and customers new to boating



#### PROMOTE YOUR SERVICES

Push your offers directly into the pocket of your clients thanks to a dedicated channel

Offer more accurate market valuations of connected boats thanks to collected data and logged maintenance history

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#### EASE YOUR DECISION MAKING

Monitor your fleet in real time and detect maintenance and service opportunities

Improve your customer knowledge by understanding how your clients use their boats



#### BOOST YOUR SCHEDULING EFFICIENCY

Anticipate the workload of your team thanks to dashboards detailing the upcoming maintenance

Allocate tasks to your team with all the required details and follow their completions

# HOW CAN IT BOOST YOUR BUSINESS?



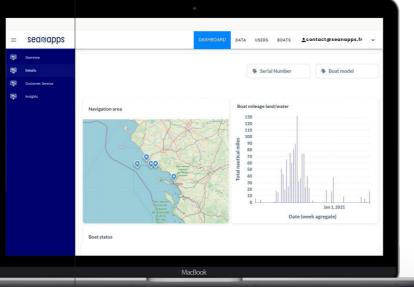
Stand out with: An innovation

A differentiating equipment

# When upgrading a used boat

2

Make additional sales: | Retrofit package | Extra sensors



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#### When selling services

Rely on:

3

- The manufacturer's recommendations
- A dedicated channel



Save time:

- | To make a diagnosis
- | To share key information within your team



# When reselling a boat

| Improve trade in valuations

Additional reinsurance for potential buyers



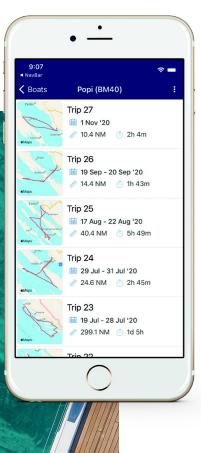
#### **NO MORE BAD SURPRISES**

The owner gets a live view of their boat and can check if everything is ready to cruise.

Understanding when maintenance periods or expensive service intervals are to be expected.

# WHAT ABOUT **YOUR CLIENTS?**





#### **CONVENIENT AND DEPENDABLE SERVICE**

Directly from the app, an owner can request maintenance and repairs with your service team.

Based on the manufacturer and component supplier recommendations, owners will receive maintenance reminders to prolong the life and performance of their boat and its equipment.

#### **NEW USER EXPERIENCE**

All the useful files and information collected in the same place, always available.

Easy link with your team, fed with dedicated content coming from the brand.

The owner gets push notifications on his or her phone if an abnormal event occurs on their boat.

# **THE LAUNCH**





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JEANNEAU

PRESTIGE Dealer SEANNAPS accounts are activated. Each account will have a 4 month free trial period

# **JAN 2022**

Retrofit packages start being delivered

# **SEPT 2022 MASSIVE ROLL-OUT**

Every new boat from Jeanneau, Beneteau and Prestige will be equipped with the SEANNAPS technology as standard

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# **SEPT 2021**

#### **PUBLIC LAUNCH**

You can start selling new boats equipped with SEANAPPS

Your existing clients can download SEANAPPS and pre-order their retrofit packages

#### **START OF THE SEASON**

You subscribe to your license plan

# **HOW TO SUBSCRIBE?**

As a dealer affiliated to the Beneteau Group, you have to choose one of the following licenses:





#### MULTI-LOCATION 960€ EX-VAT/YEAR

#### For dealers with only one sales location

Unlimited number of boats

Unlimited internal users

One license covers all the brands from the Beneteau Group

#### For dealers with several sales & service locations

Unlimited number of boats
Unlimited internal users
One license covers all the brands from the Beneteau Group

| Create a specific account for each of your business units

☆☆☆☆ **ADVANCED** 1800€ EX-VAT/YEAR

### For dealers with a large number of different brands in their fleet

- Unlimited number of boats
- Unlimited internal users
- One license covers all the brands from the Beneteau Group
- Create a specific account for each of your business units

| Integrate boats from other, non-Beneteau Group, brands

| Create your own maintenance reminders

# BOAT MODELS FOR 2021-2022

#### Equipped as a standard







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Oceanis Yacht	Swift
Oceanis Yacht 62	Grand Trawler 62
Oceanis Yacht 54	Swift Trawler 48
	Swift Trawler 41
	Swift Trawler 35

Jeanneau 65

Jeanneau 60

Jeanneau 54

Jeanneau 51

F-Line	X-Line
690	X70
590	
520	
460	
420	



# FAQ

#### **TELEMETRY**

#### Is it possible to add sensors to the boats?

Yes, the list and availability of sensors will be announced in the fall of 2021.

#### What happen if there is no 4G coverage?

The data is stored in the internal memory of the telematics package and is sent back as soon as the 4G coverage is found.

### Will the telemetry download from a marina or land based Wi-Fi system?

No, it only works with a 4G connection onboard the boat.

#### If this only works with 4G onboard the boat, what is the annual cost for the data onboard the boat? Is this included with the boat and for how long?

The annual cost for the data onboard the boat is 180€ ex-VAT/year\*. Nevertheless, this annual cost is offered the first year. \*to be converted at the exchange rate set up at the time of payment

### What if the customer does not want to pay for the 4G connection anymore?

In this situation, the customer and his dealer will no longer be able to do remote monitoring but the other services of the application remain available (news feed, sale of services, invitation to group events)

#### What happens if the battery runs out?

If the battery level is low the telemetry unit will go into power saving mode but if it is not plugged in on time it will shut down.

#### Is it connected to the Ship Control system?

No but depending on the boat model, it can be connected to the Navicolor.

### Does it work when the battery switches are turned off?

Yes, the telemetry box is connected upstream of the battery breakers and therefore works continuously as long as there is battery power to the "house" side of the boat.

### How long does it take to install the Retrofit package?

Between 30 minutes and 1 hour depending on the boat's size and the number of sensors to be installed.

# Will there be dealer training for installing these systems onboard existing boats?

Yes

#### LICENSES

#### Can I change my license during the year?

Subscriptions to the service are annual and you may upgrade at anytime during the year. Subscriptions cannot be cancelled or downgraded within the subscription period.

#### When will I have to pay for my license?

You will have to pay your first invoice in January 2022.

#### I do not have any of the models listed on order for 2022 or only 1 or 2 boats; do I need to subscribe to the service?

Yes, from January 2022 because this service will give you access to an additional revenue stream for your business from your existing clients by selling retrofit packages. In addition, from September 2022 all models of the Jeanneau, Beneteau and Prestige brands will become connected. It is therefore necessary to take out a subscription from January.



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#### **APPLICATION AND FEATURES**

# Is it possible to order spare parts directly in the application?

No, the application is not a market place. However, you can use it to promote your offers, including those specific to your point of sale.

## Is there an online payment system in the application?

No, for the moment the app is a channel of exchange between you and your endcustomers.

## How does the application manage privacy policies?

The European RGPD regulation is applied to all applications. This means that any collection and sharing of personal information is strictly subject to the express consent of the user.





For any further questions

contact@seanapps.fr